

User Group Conference Call

9/12/2013 (DIMS) & 9/19/2013 (Votec, DFM)

Training Hours – DIMS 1 hr, Votec 1 hr, DFM 1 hr

<http://weihelp.sos.wa.gov/help/VRDB/UserGroupConferenceCalls/Pages/default.aspx>

Update from state

1. [9/19 Update] – We deployed some changes to MyVote on 9/17 which caused a problem sending new registrations and address changes. Also, mailing addresses for new registrations had -1 in the mailing country field. Both were fixed by 11:00 a.m., and test records were sent to verify the fix.

Check out the new way registrations and address changes ask for the mailing address.

Add - For Canada, present it like US (but display state as Province.)

2. (DIMS) DXI 3.21 allows mapping for overseas civilians.
DIMS is checking to see if Stevens is updated yet.
A bulk audit will correct all the old ones.
3. Ballot Delivery Method
How should we send ballot delivery method for UOCAVA voters to counties?
 - a. Phase 1 –_add VRDB Admin report and/or List Maintenance screen.
 - b. Phase 2 – new fields in xml packets.
DIMS – new fields in packet will not affect current processing.
Votec – new fields in packet will not affect current processing.
DFM – new fields in packet will not affect current processing.

KI – uses permanent source, 3rd tab, Xemail.

KP – Memail

DIMS would map to the county values in the permanent source field.

Votec – Absentee type field is being used. 3 digit codes.

IS, FE... – put email address or fax phone # in Seasonal Address module.

DFM – delivery preference field.

Counties might be storing in user codes, vbm program statuses...

DFM will help counties move their codes.

Fax is usually on demand, not a permanent value.

IS has one.

We may want to take this off the MyVote option. (Check laws).

- Is it permissible to remove the option in MyVote to regularly request a “Fax” e-ballot? Counties rarely, if ever, receive an ongoing request for faxed ballots. It’s usually a one-off request. [Update – we should be able to remove the fax choice.]
- Removing the option in MyVote would simplify fields/tables in OLVR.

Underlined means on call.

DIMS Call Participants

State: Patty, Nick, Randy, Miriam

Vendor: Ross, Lauren, Lisa, Kevin

Clark: Cathie, Susan

King: Dale, Chris Raver, Karen Collen,

Ekachai, Angela K, Andy Greeley, Bob

Sheilds, Helen Huang, Nick,

Chris Rudolph, Jacob, Jerelyn, Kim, Joe

McCleve, Lynda Smith, Travis, , Robin,

Ramon, Carol Turley

Kitsap: Kathy, Dolores

Pierce: Dave, Mike R, Mike Fitta, Brad

Snohomish: Michelle, Wendy

Stevens: Shannon

Whitman: Debbie, Karen, Cindy

Yakima: Kathy

Votec Call Participants

State: Patty, Nick, Randy, Miriam

Vendor Samantha, Randy P

Adams Heidi

Asotin Darla

Clallam Julie, Patty

Columbia Sharon

Douglas

Ferry Diana, Liz

Garfield

Island Michelle, Kirk

Kittitas Sue, Sylvia

Klickitat Brandi, Sheryl, Brenda

Lincoln Tina

Okanogan Mila

Skagit David, Margaret

Skamania David

Wahkiakum Diane

DFM Call Participants

State: Patty, Nick, Randy

Vendor: Bruce, Amy, John Diane

Benton Stuart

Chelan Stephanie, Nicole, Nissa

Cowlitz Jeremy

Franklin Ashley, Rosa, Diana

Grant Sue, Trish, Deidre

Grays Harbor Katy

Jefferson Betty

Lewis Heather

Mason Fina, Susan, Lauren

Pacific Nov, Scott, Pat

Pend Oreille Liz

San Juan Doris, Carlys

Spokane Mike

Thurston Tillie, Lynnette, Ann, Lynn, Carol

Walla Walla Dave, Dale

Whatcom Diana, Amy, Matt

On OLVR, does the UOCAVA voter have to select a preference? It should require a choice, or default to mail.

4. What about military field for MV records?
We are trying to get the status from MV process. This should be a priority.
5. Sending language preference? This only applies to King.
Send in xml packet, and/or a report in VRDB Admin.
NOTE: Address change isn't asking for preference. We will add.
6. Send former name/address to counties in xml.
(Prior name field.)
Have MV send former name?

Votec: (Send address to the Notify County field.)

Votec counties send former addresses (some once/week, some once/month) to other states. They have the other state's addresses in their system. Same for DFM.

These should be treated as two separate issues.

7. Adding precinct and part to checksum.
Add version number to audit packet to indicate if precinct is added to checksum.

Votec – checking to see if counties can send voter updates for all voters in a precinct.

DFM – counties have to request voter updates from DFM support.

8. FVAP survey merged into EAC survey.
Send to counties. [Sent 9/12].
9. ID Management – there have been some problems.
King will send some voters to confirm for testing, including some inactive.
10. Merging voters.
If a county merges a voter, they must then send vrsupport a note to cancel the eliminated voter from the VRDB.

DIMS - KP and PI don't merge. They cancel one of the voters, which sends a cancellation to the VRDB. They move any information they want to keep into the retained voters record.

Votec does have a way to combine two records. Does it send a cancellation to the VRDB?

DFM has a voter merge, that creates just one record.

DFM system is sending cancellation notice to VRDB.

11. MyBallot

In wei admin – Use pipe for line feed.

MyBallot/Ballot Status

The screenshot shows a web form titled "MyBallot" and "Ballot Status". At the top, there are two tabs: "MyBallot" (selected) and "Ballot Status". Below the tabs, there are two radio button options: "Off (Turn MyBallot off so that it does not appear in the menu.)" and "On (WEI Ballot)". The "On (WEI Ballot)" option is selected. Below this, there is a "Description" field with a text area containing the following text: "Electronic ballots are available for military and overseas voters 45 days before each election. [All other voters will be mailed a ballot 18 days before each election. Please use your mailed ballot, unless it becomes damaged and there isn't time to request another ballot.]" Below the description, there is another radio button option: "On (County Ballot)". At the bottom of the form, there is a "Save Changes" button.

In MyVote -

The screenshot shows the MyVote website interface. At the top, there is a "MyVote" logo. Below the logo, there is a navigation bar with links: "register to vote" and "my voting information". The main content area is titled "MyBallot" and contains the following text: "Electronic ballots are available for military and overseas voters 45 days before each election. All other voters will be mailed a ballot 18 days before each election. Please use your mailed ballot, unless it becomes damaged and there isn't time to request another ballot." Below this, there is a section titled "MyBallot" with a description: "MyBallot is an online ballot delivery service for military and overseas voters, or voters who have lost or damaged their ballot." Below the description, there is a warning icon and text: "It may take several minutes to prepare your ballot. If you have already voted and returned a ballot, do not use MyBallot." Below this, there is a section titled "How to use MyBallot" with three steps: 1. Click a 'get MyBallot packet' button below. Assembling your ballot may take several minutes. 2. Print your MyBallot packet. 3. Follow the instructions in your packet for voting and returning your ballot. At the bottom, there are two buttons: "get myballot packet" and "replacement ballot".

12. Ballot Status

In wei admin – Use pipe for line feed.

MyBallot/Ballot Status

Update Successful!

MyBallot Ballot Status

☐ Off (Ballot status is off and will not appear in the menu.)

☐ On (WEI Ballot Tracker)

☒ On (County Ballot Tracker)

Description: Ballots will be mailed November 15th, and processed daily beginning November 20th. (Click on link below to see if your ballot has arrived.)

URL: test URL

Example: <http://info.yourcounty.gov/elections/ballottracker.aspx>

Save Changes Update Successful!



register to vote | my voting information

my voter registration information

my candidates & ballot measures

MyBallot

ballot drop boxes & voting centers

ballot status

elections in which I voted

ballot status

2013 General Election

Ballots will be mailed November 15th, and processed daily beginning November 20th.

Click on link below to see if your ballot has arrived.

www.myballottracker.com

Questions :

Contact Snohomish County Elections:

425-388-3444, elections@snoco.org, <http://www.snoco.org/elections>

VENDOR UPDATE

DIMS

- Counties should read all DIMSnet Connections.
- National conference next year.
- MV voters coming in are all marked as 'unknown' military status. It is wiping out the military information in DIMSnet. The permanent category and permanent source gets wiped out. DIMS will look at this.

Votec

- Randy is at a conference in Illinois.
- If you need any help with getting ballots out... let votec support know.
- If you need the confirmation card template, email Samantha or votec support.

DFM

- Contact support for v13.8 EIMS upgrade. (v13.10 is coming out soon (2 or 3 weeks) but doesn't have a lot of things that affect Washington State.)

County Comments

Island – Big kudos to Votec for fixing label problem.

Skamania – Name changes – they must have already updated their name and signature with DOL.

DIMS – Overseas Civilians

CR – looks ok

KI – needs overseas...

Active Military Voter Report

County	King
Domestic Military	5628
Overseas Military	44
National Guard/Reserves	0
US Citizen Overseas	54
Not Military	1162395
Unknown Military Status	0
Total Count	1168121

KP – looking into mapping

Active Military Voter Report

County	Kitsap
Domestic Military	2
Overseas Military	7353
National Guard/Reserves	0
US Citizen Overseas	1
Not Military	146818
Unknown Military Status	0
Total Count	154174

PI -

Active Military Voter Report

County	Pierce
Domestic Military	5789
Overseas Military	6742
National Guard/Reserves	0
US Citizen Overseas	564
Not Military	428771
Unknown Military Status	0
Total Count	441866

SN - good

ST – looking into

Active Military Voter Report

County	Stevens
Domestic Military	109
Overseas Military	0
National Guard/Reserves	0
US Citizen Overseas	0
Not Military	28559
Unknown Military Status	0
Total Count	28668

WT – need updates

228

Active Military Voter Report

County	Whitman
Domestic Military	134
Overseas Military	19
National Guard/Reserves	0
US Citizen Overseas	6
Not Military	20459
Unknown Military Status	0
Total Count	20618

YA – still needs update or audit

Active Military Voter Report

County	Yakima
Domestic Military	152
Overseas Military	10
National Guard/Reserves	0
US Citizen Overseas	16
Not Military	106073
Unknown Military Status	0
Total Count	106251